The 2008 Pfeiffer Annual Training

Today[]s management world continually relies on technological efficiency to function and perform at a high standard. As technology becomes a greater part in many fields, understanding and managing this factor is integral for organizations. Inventive Approaches for Technology Integration and Information Resources Management provides an overview and analysis of knowledge management in sustainability, emergency preparedness, and IT, among other fields integral to the modern technological era. By providing a foundation for innovative practices in using technology and information resources, this publication is essential for practitioners and professionals, as well as undergraduate/graduate students and academicians.
Fresh, creative strategies guaranteed to enliven online training 101 Ways to Make Learning Active Beyond the Classroom provides proven, practical strategies, activities, and tips for those tasked with facilitating training in any subject area among alternative settings. Based on the best-selling Active Training approach, these methods have been designed by recognized experts, and are guaranteed to enliven any learning event. Readers will find a toolkit of ready-to-use exercises and tips for organizing, conducting, and delivering active learning, in alternative settings on the job or around the world. The book is organized in a way that allows trainers to quickly and easily identify strategies that hold the most promise for specific situations. Each strategy is illustrated with a case example that demonstrates the concepts in action. Two hundred tips organized in twenty how-to lists will prove invaluable for using Twitter, coaching virtually, encouraging informal learning, opening interactive virtual learning sessions, and much more. Coverage includes best practices for social media and informal learning, common e-learning tools, as well as guidance toward using a full gamut of tools from gamification and simulation to serious games and m-learning. Active training encourages participants to use their brains to study ideas, solve problems, and apply what they've learned. It's a fast-paced, fun, supportive, and personally engaging environment. This book shows training facilitators the proven techniques that help learners get more out of the material. Design a more engaging learning environment Improve delivery with optimized technology Utilize effective learning tools and practical strategies Learn best practices for social media, coaching, virtual learning, and more Learners need to figure things out by themselves, ask questions, practice skills, and transfer skills and knowledge to the job. With proven strategies designed by industry leaders, 101 Ways to Make Learning Active Beyond the Classroom is the indispensable guide to the design and delivery of effective alternative ways to learn.
This second volume of two discusses the employment of action learning in different contexts, including healthcare, education, government, military and the business world. Use of action learning in delivery of Future Search Conferences is addressed, as well as action learning in community and civil society and the future of action learning.
The Trainer's Handbook of Leadership Development offersfacilitators, human resource professionals, and consultants awide-variety of tools and techniques for developing leadershipcompetencies and characteristics. Drawing on research from suchgiants in the leadership field as Warren Bennis, Ken Blanchard,James Kouzes, and Barry Posner, the book's thought-provokingactivities are designed to create real and lasting behaviorchange. "The Trainer's Handbook of Leadership Development featurestheproven activities and tools that will involve and inspireparticipants to develop the skills and characteristics that willequip them to lead us into the future. Karen has brought together apowerful collection of tools, competency models, exercises, andtraining necessary for developing leaders in today's workplace. Irecommend this book for anyone who is implementing a leadershipdevelopment program within their organization. It could easily beused to build the entire program from scratch."—Louis Carter,CEO, Best Practice Institute "What a gem of a book Karen Lawson has written! Drawing onresearch by leadership gurus, Karen presents 45 competencies andcharacteristics critical to leadership excellence. She mines eachof these facets for a solid definition and the significance ofeach. Although many authors shy away from discussing leadershipqualities such as authenticity and empathy, Karen deals with themdirectly. She presents activities that future leaders can use toexplore personal leadership qualities. This book is 24kt gold. Ifyou are a leadership development professional, this book is sure tobecome your gold standard when searching for creative yet practicalways to help develop others into outstanding leaders of thefuture."—Elaine Biech, editor, The ASTD Leadership Handbookand author, The Business of Consulting "Developing the complex skills of leadership is critical forpersonal and organizational success. If you are responsible forhelping others build these skills, this book deserves a spot onyour bookshelf—or maybe your desk—because you will use itoften!"—Kevin Eikenberry, author, Remarkable Leadership:Unleashing Your Leadership Potential One Skill at a Time
101 Ways to Make Learning Active Beyond the Classroom
The 2010 Pfeiffer Annual
International Handbook of Work and Health Psychology
Tools, Tips, and Techniques for Trainers
Tools, Techniques, and Activities
Tools, Models and Best Practices

HANDBOOK of IMPROVING PERFORMANCE IN THE WORKPLACE Volume 3: Measurement and Evaluation Volume Three of the Handbook of Improving Performance in the Workplace focuses on Measurement and Evaluation and represents an invaluable addition to the literature that supports the field and practice of Instructional Systems Design. With contributions from leading national scholars and practitioners, this volume is filled with information on time-tested theories, leading-edge research, developments, and applications and provides a comprehensive review of the most pertinent information available on critical topics, including: Measuring and Evaluating Learning and Performance, Designing Evaluation, Qualitative and Quantitative Performance Measurements, Evidence-based Performance Measurements, Analyzing Data, Planning Performance Measurement and Evaluation, Strategies for Implementation, Business Evaluation Strategy, Measurement and Evaluation in Non-Profit Sectors, among many others. It also contains illustrative case studies and performance support tools. Sponsored by International Society for Performance Improvement (ISPI), the Handbook of Improving Performance in the Workplace, three-volume reference, covers three core areas of interest including Instructional Design and Training Delivery, Selecting and Implementing Performance Interventions, and Measurement and Evaluation.

This practical, how-to overview of the entire training function provides new trainers with critical training skills. Use ""ASTD's Ultimate Train the Trainer"" program to bring new trainers quickly up-to-speed, engage SMEs in the learning process, and enhance seasoned trainers' skills with the latest techniques for delivering powerful training. Following the proven ADDIE methodology, ""ASTD's Ultimate Train the Trainer"" provides a comprehensive program including options for full-day or multi-day session agendas, as well as learning activities, customizable PowerPoint[registered] slides, and participant handouts. Authored by training's consummate professional, Elaine Biech, ""ASTD's Ultimate Train the Trainer"" is a 'must have' for every training manager's bookshelf.

Economics, finance, business and industry.

The history of human resource development embraces humankind's investment in one another's skills, knowledge, and abilities. As the field transitions into a more mature discipline, there is a need to understand the philosophies upon which certain theories and methodologies are based. Providing a historical narrative of HRD from the beginning of human history through modern times, this book reveals the consistent interaction between the philosophies of the time, theories, and methods of people management and how these philosophies impact what is known as HRD today. Drs. Gosney and Hughes offer a robust examination of HRD and provide a methodology for critical thinking to better understand the theories and assumptions of the field. They provide a model whereby scholars and practitioners can better understand and evaluate modern HRD through the context of HRD history.

Michael Allen's 2009 E-Learning Annual
A Coach's Guide to Developing Exemplary Leaders
Case Studies, Instruments, Training
Underexplored Philosophies, Theories, and Methodologies
Leadership Development
ASTD's Ultimate Train the Trainer

Die Top-ten-Erfolgsfaktoren für effektive Weiterbildungsveranstaltungen, nachhaltige Trainings und begeisterte Teilnehmer. Elaine Biech ist internationale Weiterbildungsexpertin und spezialisiert auf Train-the-Training. Sie konzentriert sich hier auf die Aspekte, die aufgrund ihrer Erfahrung kritisch und erfolgsentscheidend sind, um gute Trainingsergebnisse zu erzielen.

Start, Build, and Navigate Your Training and TD Career ATD's Handbook for Training and Talent Development is the premier resource and compendium of everything a training and talent development (TD) professional needs to know to start, build, and navigate a thriving career. Now in its third edition and grounded by the Talent Development Capability Model, this is more than a revised volume. This edition offers an up-to-date view of the growing roles of talent development professionals, our changing world of work, and the critical need for business alignment. Edited by Elaine Biech, the third edition is divided into eight sections comprising 57 chapters authored by 100 expert practitioners—the brightest thinkers in the field—who share foundational and advanced perspectives and information. The Handbook dives deeply into growing professional expertise and personal skills, virtual learning and remote work, trends affecting TD, managing organizational and career change, growing roles in TD, and understanding organizational impact and business alignment. Fifty online tools are available to download, and there is also a glossary and references. TD professionals, keep this practical, companionable volume close by; it's the reference you will always turn to. A Who's Who of Talent Development Experts and Leaders Contributors Section I: The Foundations of Learning and Development: Tacy Byham Contributors: Lorrie Lykins • Becky Pike Pluth • Jonathan Halls • Preethi Anand Section II: Planning a Career in Talent Development: Beverly Kaye Contributors: Morgean Hirt • Rich Douglas • Catherine Lombardozzi • Ryan Gottfredson • Travis Waugh • Jean Greaves Section III: Training and Development Basics: Bob Pike Contributors: Angel Green • Ingrid Guerra-Lopez • Sharon Boller • Brian Washburn • Crystal Kadakia and Lisa Owens • Hadiya Nuriddin • Mhairi Campbell • Nancy Duarte • Jeff Davenport • Jim Kirkpatrick • Wendy Kirkpatrick • Jack Phillips • Patti Phillips Section IV: Enhancing and Supporting Talent Development: Elliott Masie Contributors: George Hall • Jennifer Hofmann • Maureen Orey • Emma Weber • Diane Elkins • Cindy Huggett • Cindy Clay Section V: Required Forward-Focused Proficiencies and Attitudes: Rita Bailey Contributors: Wendy Gates Corbett • David Macon • Greg Owen-Boger • Dale Ludwig • Michael Wilkenson • Dianna Booher • Maria Morukian • Alex Adamopoulos • JD Dillon Section VI: Expanded Roles of Talent Development: Kimo Kippen Contributors: Wendy Axelrod • Barbara Goretsky • Halelly Azulay • Jenn Labin • Laura Francis • Kim Barnes • Bev Scott • Andrew Sobol • Tammy Bjelland • Lou Russell Section VII: Aligning the Learning Function to the Organization: Ken Blanchard Contributors: Jack Zenger • Joe Folkman • William Rothwell • Angela Stopper • Aileen Zaballero • Jim Kouzes • Barry Posner • Kevin Cope • Norma Dávila • Wanda Piña-Ramírez • David Vance • Emily Wood Section VIII: Talent Development's Role for Future Success: John Coné Contributors: Holly Burkett • Tonya Wilson • Andy Trainor • Dave Forman • Christie Ward • Jennifer Stanford • Karl Kapp • Jessica Briskin • Larry Wolf

Concepts Of Athletic Training, Fifth Edition, Represents Over A Decade Of Evolution And Revision Of The Previous Editions In An Effort To Better Serve Students Considering A Career As Athletic Trainers, K-12 Physical Educators, Or Coaches. This Outstanding Introductory Text Presents Key Concepts Pertaining To The Field Of Athletic Training In A Comprehensive, Logically Sequential Manner That Will Assist Future Professionals In Making The Correct Decisions When Confronted With An Activity-Related Injury Or Illness In Their Scope Of Practice.

The Leader in Resources for Training & HR Professionals for the Past Four Decades The challenges of organizational consulting are ongoing. To stay on top of the game, consultants need access to the latest thinking in the field, cutting-edge approaches and techniques from practicing consultants, organizational systems experts, and academics. The 2011 Pfeiffer Consulting Annual is a ready-made toolkit of ideas, methods, techniques, and models that assist and support your work as an internal or external organizational consultant. The Annual addresses the broad range of topics that are of most interest to professionals in the field. The materials provide highly accessible means of interacting with a diverse variety of systems and processes—from collaborative work systems and executive coaching to strategic planning and organizational development. This year's Annual presents a "organizational dynamics" theme. The contributions to The Annual focus on organizational dynamics and include information on team building, leadership, communication, and problem solving. The volume includes a variety of tools. For example, Experiential Learning Activities (ELAs) are the mainstay of the Annual and cover a broad range of consulting topics. The activities are presented as complete and ready-to-use designs for working with groups: facilitator instructions and all necessary handouts and participant materials are included. Check out the ELAs by several well-known consultants including David Piltz and Jim Eicher. The Inventories, Questionnaires, and Surveys section includes tools for measuring team effectiveness, determining corporate responsibility and scale of intellectual capital for organizations. The articles section presents the best current thinking about workplace communications. Jan M. Schmuckler and James Eicher have contributed must-read articles. Year after year, the Consulting edition of the Pfeiffer Annual has provided thousands of trainers, consultants, facilitators, and managers with up-to-date information and tools to help make organizations more effective. Find out how other practitioners are improving organizations day by day: delve into the indispensable 2011 Pfeiffer Consulting Annual. You will understand why it is the best and most reliable source for practical, professional, performance-boosting tools and fresh ideas.

Advancing Workplace Mediation Through Integration of Theory and Practice
2008 Pfeiffer Annual Set: Training & Consulting
Action Learning and its Applications
The Leadership Challenge
Teams for a New Generation
Inventive Approaches for Technology Integration and Information Resources Management

Active Training has become a classic book in the field of training and development and a standard text on graduate-level HRD programs. It turned instructional design on its head by shifting the emphasis away from the instructor and on to the learner. A lot has happened in the training field in the last 10 years since the previous edition was written and this new edition -- the third significant update in 25 years -- adds sections to comprehensively cover new learning technologies and applications, including social media, m-learning, and creating affordable media; addresses the evolving role of trainers, including onboarding, leading change, coaching managers, mentoring, internal consulting, and building teams; tackles new business realities and challenges, including doing more with less, globalization, and working with multi-generational workforces; and offers best practices for new trainer tasks, skills, and knowledge, including working with the C-suite, engaging and retaining employees, developing leaders, vendor management, and working with SMEs. Revisions include updated workplace examples, new and revised templates and worksheets, updated theory and research sections, and expanded guidelines on evaluating and training ROI, extending the value of training programs, and managing Active Training programs to show state-of-the art applications. What will continue to set these books apart is the relevance of dozens of new examples, the wisdom and impact of fresh practical tips, and the rigor and expertise supporting dozens of exercises and techniques.

In this new book from the author of e-Learning on a Shoestring and Better than Bullet Points, Jane Bozarth has gathered a wealth of tools from leading training practitioners. Anyone—from the interested manager to the experienced training professional—can depend on this book when designing or delivering training. This single book contains all the valuable tools of the trade: worksheets for assessing training needs and writing goals and objectives; checklists for organizing the venue; and tools for analysis and structuring content. This remarkable resource also includes instant evaluation and measurement surveys, which can be customized freely from the companion website. In addition, Bozarth includes a wealth of invaluable advice for trainers at all levels on how to make effective use of props, staying energized, marketing training programs, and other things they don't tell you in train-the-trainer courses.

This annual focuses on change management. It is designed as a ready-made toolkit of ideas, methods, techniques and models.

An evidence-based approach to real-world leadership development A Coach's Guide to Developing Exemplary Leaders presents leadership not as an inherent talent, but as a set of skills to be learned. Backed by over 30 years of original research and data from over four million individuals, this book offers a framework for leadership development in the modern business environment, and a set of best practices for training the leaders of tomorrow. The basic curriculum centers around The Five Practices of Exemplary Leadership®: Model the Way, Inspire a Shared Vision, Challenge the Process, Enable Others to Act, and Encourage the Heart. As fundamental elements of great leadership at any level, in any industry, these tenets establish a learnable, measureable, teachable set of behaviors that form the basis of evidence-based leadership development. This book shows you how to use the Five Practices and related tools to coach promising talent into leadership roles. Success stories show how these practices have been implemented in real-world situations, and worksheets and checklists help you easily integrate the Five Practices into your existing coaching regimen. Highly practical and straightforward, this action-focused guide helps you shape the future of leadership. Teach people skills that have been proven effective again and again, as you show them how to: Be the example that sets the tone at the top Inspire high performance, creativity, and innovation Challenge people to push their comfort zone, and enable them to succeed Provide support, encouragement, and guidance around obstacles As Baby Boomers retire in record numbers, the need for real, effective leadership is growing greater than ever; at the same time, there has never been a more disparate set of opinions about what "leadership" actually means. A Coach's Guide to Developing Exemplary Leaders provides an evidence-based model to help you develop leaders with real, quantifiable, tangible skills.

Managing the Training Function For Bottom Line Results
Active Training
10 Steps to Successful Training
Planning Programs for Adult Learners
The Trainer's Handbook of Leadership Development
Action Learning

Resources for management of training and consulting.
The first of a two volume set that fully explore the roots of action learning and the legacy of its principal pioneer, Reg Revans. Rather than prescribe one approach to action learning, it shows alternative approaches to fit different contexts, including classic action learning, action reflection learning and business driven action learning.
Compiled by training and consulting expert Elaine Biech, this new Leadership Challenge resource provides practical information and tools for demonstrating and teaching The Five Practices of Exemplary Leadership to audiences both new to or already familiar with the model. Filled with 75 experiential learning activities and games, each keyed to a specific practice(s), this book is an excellent addition to a facilitator's existing The Leadership Challenge and the Leadership Practices Inventory (LPI) or other leadership development program. This book will feature contributions from experienced Leadership Challenge facilitators and other greats in the training industry.
This book compares the unique features of workplace mediation to other contexts of mediation, as well as the specific competences each situation requires of the mediator. It covers many important issues related to workplace mediation and discusses interventions by managers, such as conflict coaching and informal mediation. It proposes a new model to assess the effectiveness of mediation, and discusses the impact of legal systems, HRM policies, as well as power structures, and cultural differences. The book takes into account perspectives from multiple disciplines, such as management, business, psychology, law and sociology. It also discusses mediation aspects from a variety of cultural and regional contexts. The book advances knowledge about the application, process and effects of workplace mediation and includes practical tips for scholars, practitioners, mediators and managers to enhance their mediation practice or to foster constructive conflict management in organizations.
The 2012 Pfeiffer Annual
Concepts of Athletic Training
Consulting
The Trainer's Portable Mentor
Online and Hybrid Learning Design Fundamentals
A Facilitator's Field Guide

The Annual is divided into four sections: Experiential Learning Activities (ELAs); Editor's Choice; Inventories, Questionnaires, and Surveys; and Articles and Discussion Resources. The 2008 Training Annual includes a wonderful array of tools to help you with change. The centerpiece is Vince Miller's article providing a history of the training profession. Mike is a walking archive of training history and was the 1974 ASTD national president. It is a pleasure to travel with him on this historical journey of how the training industry has changed.
Online and Hybrid Learning Design Fundamentals covers the basic tasks associated with the systematic design of online and hybrid learning environments. The contributors emphasize the importance of, and illustrate methods for, aligning learner assessments to learning objectives, and they present a framework for designing and sequencing meaningful e-learning interactions. This book discusses practical tools for preparing students for successful online learning, interprets laws, and provides examples of how online instruction can and should be universally designed for children with special needs.
Now in its third edition, this authoritative handbook offers a comprehensive and up-to-date survey of work and health psychology. Updated edition of a highly successful handbook Focuses on the applied aspects of work and health psychology New chapters cover emerging themes in this rapidly growing field Prestigious team of editors and contributors
Leadership development continues to be a top concern for most organizations. The third Pfeiffer Annual of Leadership Development has arrived! This year, four editors have brought together some of the best minds in the leadership world to reflect on four distinct topics: Leading in a Global World, Convergence and Collaboration & Risk and Innovation, and The Customer-Connected Leader.
A Practical Guide
A Complete Guide to Training Success
Zehn Schritte zum Erfolg als Trainer, Berater, Coach
ASTD Handbook for Workplace Learning Professionals
The History of Human Resource Development
History and Evolution

Here's the ""must have"" reference book for anyone involved in training, human resources development, and workplace learning. Published by the most trusted name in the industry, ""The ASTD Handbook for Workplace Learning Professionals"" is a required tool for all learning professionals. This practical ""go to"" resource is a new contribution to the field, comprising 50+ chapters, each authored by renowned industry practitioners. The handbook offers the most up-to-date methodologies and practices covering the entire range of the training and development profession and also includes valuable worksheets and tools on a companion CD-ROM.

There has been much written about teams with an ongoing debate about the primacy of environment or dynamics as the most important element to effective teams. Yet the need for groups to be able to consistently tap into the collective intelligence present in the team is more and more important. This requires teams to move beyond cooperation, goodwill and consensus and be able to challenge individual and collective assumptions to see new alternatives.This book provides a simple but elegant model to understand how teams move past the mediocrity of consensus to innovative thinking that comes with Collective Learning. Collective Learning occurs when teams become aware of their assumptions and it challenges them to create a new understanding of what is real and what is important. When that happens, lasting change can come from within the team. There are four distinct abilities that must be present to provide the infrastructure for a group to learn collectively, and here is the how to to dramatically increase team effectiveness. This book is focused on how a facilitator can help groups and the individuals in those groups slow down the emotional and belief processes in order to create opportunities to choose responses rather than being on automatic pilot. The purpose of the facilitators effort is to move experiential learning beyond the traditional notion of teambuilding. Teambuilding has become a catchall phrase for helping a group get more comfortable with one another and develop trust. It is our opinion that to unlock the power of these experiential tools, facilitators must think about developing two Meta-skills Emotional Maturity and Critical Thinking. Using experiential learning to develop the attitudes and skills to continually learn provides a real hope for creating fundamental change in the way people and groups interact.

Shifting work patterns, constant organizational change, and a continually increasing demand for new knowledge, challenges even the most experienced training professional. Under these conditions, proven, ready-to-use resources are immensely useful. None more so than The 2007 Pfeiffer Annual: Training which provides instant access to a wealth of knowledge about training and development, and proven tools that can be put to use with a minimum of preparation.

This book presents time saving strategies, tactics, and a host of job aids to get the best result from the corporate learning function. It will serve both as a must-have reference tool and as a practical survival guide for workplace learning professionals who face unique challenges in accomplishing their responsibilities. Several strategies and tactics are offered to organize the roles and responsibilities of the training function. There's authoritative advice, too, for managing the function including staff management, communicating expectations, setting the learning agenda, coaching subject matter experts, hiring consultants and vendors, managing content, working with learning portals, setting up and managing a learning resource center, marketing and building internal support for training, and integrating learning into the business.

From Analysis to Evaluation
Management Development
Linkage Inc's Best Practices in Leadership Development Handbook
The 2009 Pfeiffer Annual
Activities Book
ATD's Handbook for Training and Talent Development

The third edition of Planning Programs for Adult Learners explores the development of adult education programs in clear and specific detail. The book offers a popular step-by-step guide that contains information on every area of program planning for adult learners, from understanding the purpose of educational programs to obtaining suitable facilities to incorporating technology appropriately. This important resource is written for educators and practitioners for whom planning programs is a full-time responsibility or only a part of their jobs, as well as volunteers in a variety of organizations. This new edition integrates the relevant literature from the past decade on globalization, culture, and technology that has influenced the world in which adult educators now practice. The book is filled with examples and scenarios that illustrate the precepts and advice from Caffarella's proven Interactive Model of Program Planning and the handy chapter checklists remind practitioners what to focus on in their practice. In addition, the third edition puts the focus on critical administrative tasks and explores the ethical issues related to program planning. With the Interactive Model of Program Planning, the authors provide adult educators and practitioners in all fields a set of intellectual and practical tools to plan effective educational programs for adults.

This volume of the popular Pfeiffer Annuals series offers unique activities, articles, and an instrument from experts and practitioners in the field of managerial training. It addresses the design, delivery, and evaluation of interventions that can be used to improve the performance of managers across all sorts of disciplines. This year's Annual puts the spotlight on communications and offers value information on such topics as negotiation, leadership, situational training, informal learning, trust, and distance learning. The Annual features an international list of expert contributors. Purchase of an Annual includes access to an associated website which features customizable versions of the reproducible items associated with each activity included in the volume.

Michael Allen's 2009 e-Learning Annual Alarming. Disquieting. Insightful. Constructive. Brazen. No rehash of the same old principles and perspectives here. Michael Allen's Annuals probe and question common practices in search of solid guidance for success with e-learning, and this edition is no exception! As organizations universally turn to e-learning to reduce costs and meet their learning and performance needs, they make many regrettable mistakes—mistakes that can be avoided but rarely are because common sense leads to them. The 2009 Annual once again provides an important collection of the most current insights and best practices that will help both educators and workplace learning leaders create, purchase, and apply quality e-learning programs more effectively. It provides a wealth of applicable examples and guidance for all persons contemplating e-learning, from the student to the professional. It frankly and objectively presents lessons learned and the critical steps to success. Michael Allen's 2009 e-Learning Annual is part of the Pfeiffer Annual series, first published in 1972. Praise for Michael Allen's 2009 e-Learning Annual "A good 'kick-in-the-pants' for?e-learning professionals. . . . Michael Allen's latest Annual challenges a few notions about?e-learning with a keen selection of authors and topics that creates an invigorating 'state of the industry,' chock full of insights you can use right now." —Matthew Jones, vice president, Leadership Development and Training, Essilor USA "An excellent collection of opinions and insights into the current and future direction of the e-learning industry. These thought-provoking papers make it very apparent there is a vast amount of knowledge and passion that will continue to drive the development of the industry." —Cody Cluff, senior e-Learning manager, HSBC Asia-Pacific "A phenomenal resource that captures the principles and practices that lead to highly effective e-learning all in one place!" —Corinne Miller, former director, Motorola University and founder, InnovatingResults! Inc.

The Pfeiffer Annuals Have Presented Thought-Leading Ideas and Cutting-Edge Practices Across Four Decades The 2010 Pfeiffer Annual: Leadership Development explores one of the most pressing issues facing organizations across the globe—how to successfully identify and develop current and future leaders. This comprehensive resource includes an international panel of contributors who are leading academics and practitioners in the field. Their combined wisdom has created the most authoritative and up-to-date source for new ideas, tools, models, and contemporary practices in leadership development. The 2010 Pfeiffer Annual: Leadership Development addresses two main topics: The Management of Growth: Organizations must have the tools they need to develop leaders with the ability to respond to rapidly changing worldwide market forces with innovative products, processes, and organizational cultures. Employee of Engagement: To become successful, leaders need resources that will help them develop the ability to engage employees to respond to change with understanding and encourage workers to be active in the change process in order to help the organization succeed in achieving its objectives. This unique volume is a world-class resource for all practitioners, teachers, and students of leadership development.

Making the Most of The Leadership Challenge and the Leadership Practices Inventory (LPI)
The 2008 Pfeiffer Annual
Training
The 2007 Pfeiffer Annual
Handbook of Improving Performance in the Workplace, Measurement and Evaluation
A Handbook of Techniques, Designs, Case Examples and Tips

Leadership development is a planned effort that enhances the learner's capacity to lead people. Building on the success of the first edition, Linkage conducted a study of over 300 top organizations and their needs in organizational change and leadership development that identifies approaches to leadership development that have proven to be successful. The work offers practical "how-to" instructions developing leaders and engaging in leadership development. It provides current in-depth models, assessments, tools, and other instruments that can be used for immediate application within a variety of organizations.

The Leader in Resources for Training & HR Professionals for the Past Four Decades For 40 years, The Pfeiffer Annuals have helped professionals in the workplace learning and performance field to stay ahead of their organizations' needs. The 2012 Pfeiffer Training Annual is no exception. It offers a hands-on guide to the latest thinking and approaches to training and development. To address the more-need-less-time dilemma, the Annual presents a "Learning in the Moment" theme, with valuable information on such practical topics as teamwork, communication, leadership, and emotional intelligence. ELAs are presented as complete, ready-to-use training designs. This year we are honored to have ELAs from training leaders you have come to depend on: Julie O'Mara, M.K. Key, Dennis Gilbert, Lou Russell, and Robert Alan Black. In the Instruments section Jean Barbazette shares an instructor skills survey that you will want to put to use immediately. Use the articles section for your own professional development or as a lecture resource within your training sessions. Must-haves in this section include articles by Homer Johnson, Zane Berge, and Gary Wise. The highlight of this Annual is Dr. Donald Kirkpatrick's article about how the Four Levels of Evaluation came about. You will be intrigued to learn how evaluation fits with the theme, identifying more than a dozen ways to evaluate learning in the moment. With the depth and breadth of resources, Annual content is entirely new each year, ensuring a steady stream of contemporary knowledge and tools. Use the Annual to stay on top of developments within the profession, dip into the content for a contribution that targets a specific performance need or to develop a complete program, and learn how others in the field are tackling the ever-increasing challenges of developing a capable, productive workforce. Discover more at www.pfeiffer.com

The ... Pfeiffer Annual
The 2011 Pfeiffer Annual
Michael Allen's 2008 e-Learning Annual